

Stapor, Wynette

From: Scanning Customer Support
Sent: Thursday, September 14, 2006 11:21 AM
To: Stapor, Wynette
Cc: Chiang, Jack; Scanning Customer Support
Subject: RE: S/N 10/039586 (10039586) - Closed

This application is missing numerous IDS. The IFW Image Flag cannot be set. Please contact your Tech Center Troubleshooter for assistance.

Thank you,

MP
Scanning Customer Support

-----Original Message-----

From: Scanning Customer Support
Sent: Monday, September 11, 2006 6:54 AM
To: Stapor, Wynette
Cc: Chiang, Jack; Scanning Customer Support
Subject: RE: S/N 10/039586 (10039586) - Ack

We have received your request and are taking the necessary steps to investigate this issue. Notification of our results will occur within five business days.

Thank you,

MP
Customer Support Team

-----Original Message-----

From: Stapor, Wynette
Sent: Sunday, September 10, 2006 1:15 PM
To: Scanning Customer Support
Cc: Chiang, Jack
Subject: S/N 10/039586
Importance: High

HI

**THIS CASE HAS BEEN SCANNED INTO IFW.
HOWEVER, PALM DOES NOT REFLECT THIS IS AN IFW CASE.
PLEASE SET THE FLAG SO THE EXAMINER CAN PROCESS THIS CASE.
THANKS FOR YOUR HELP.**

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FAX 571 273-1626

Call
Attorney
about IDS's